



Warranty | Achieve

Achieve is guaranteed to be free of manufacturing defects in material and workmanship for 15 years from the date of manufacturing (special stipulations apply to usage in equine facilities). This warranty is in lieu of any other warranty, whether expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

This warranty does not cover floor damage caused (in whole or in part) by fire, wind, flooding, moisture, or other unfavorable atmospheric conditions or chemical action. Nor does it apply to damage caused by ordinary wear, misuse, abuse, negligent or intentional misconduct, aging, faulty building construction, concrete slab separation, faulty or unsuitable subsurface or site preparation, settlement of the building walls or faulty or unprofessional installation. PLAE shall not be liable for incidental or consequential losses, damages or expenses directly or indirectly arising from the sale, handling, or use of the materials (goods), or from any other cause relating thereto.

All claims by the owner under this warranty must be made in writing to PLAE within thirty (30) days of the owner receiving notice of defect. PLAE's obligation under this limited warranty is restricted to the isolated value of the product involved. PLAE solely holds the option to replace either all of the product or only the affected part of the product. PLAE's replacement policy is to supply the end user or contractor with a new product based on original specifications at the time of manufacturing.

If PLAE finds a claim to be valid, it will replace the flooring in question and credit the customer the following amounts, based on current prices at the time of replacement.

1 - 3 years	100 percent
4 years	90 percent
5 years	80 percent
6 years	70 percent
7 years	60 percent
8 years	50 percent
9 years	40 percent
10 years	30 percent
11 years	20 percent
12 - 15 years	10 percent

Warranty does not cover dissatisfaction, problems or damages to material due to or as a result of the following.

1. Improper installation and/or improper maintenance by unwarranted party
2. Fading due to sunlight (Outdoor exposure, abrasions, and UV rays may cause normal change in surface color, which is not considered a defect under this warranty.)
3. Shading (color variation) of individual pieces due to natural rubber variations
4. Use of harsh and acidic chemicals, acidic foods and abrasive chemicals
5. Wear caused by furniture without proper floor protection
6. Problems caused by moisture, hydrostatic pressure, or alkali in subfloor
7. Water spotting, petroleum adhesives, floor sealants, or related abuse
8. Color variation between samples and/or printed illustrations and actual product
9. Damage to flooring by spiked shoes, high heels, etc.
10. Wear or product degradation expected from the circumstances of installation
11. Chewing, clawing or other animal destruction
12. Exposure to chlorine or other harmful chemicals
13. Acts of negligence, misuse, or willful or accidental external influences, including but not limited to vandalism and acts of war