



Warranty | Anchor

Limited Lifetime Warranty

PLAE warrants to the original purchaser that Anchor Adhesive will maintain its bond for the lifetime of the floor. This warranty applies to all PLAE flooring products used on approved sub floors and when installation instructions are strictly followed. Anchor must be used in strict accordance with both the flooring pre-installation and installation instructions, including but not limited to sub floor limitations. This warranty applies to the original purchaser of the flooring only and is non-transferable.

NOTE: Failure to follow all product installation instructions will void the warranty. Review all Technical Data Sheets associated with products to be used before installation. Current Technical Data Sheets are available at plae.us.

Inspection:

PLAE reserves the right to inspect any claim. Any and all claims repaired and/or replaced prior to inspection without prior written or verbal authorization from an officer of PLAE will void this warranty.

Repair and/or Replacement:

In the event of a product failure attributable solely to our Anchor adhesive, PLAE will repair or replace, at its sole and absolute discretion, that section of the floor that has failed, including reasonable costs for labor, material, and accessories (e.g. trim). Incidental and/or consequential damages, including but not limited to housing, relocation and moving expenses, are excluded under this warranty.

Exclusions:

The warranty does not cover damage to PLAE products or the installed flooring caused by, but not limited to the following:

- Hydrostatic pressure
- Standing water or visible dampness
- Uneven and/or unapproved sub floor materials
- Improper substrate preparation
- Improper installation or complaints related to the flooring material
- Excessive exterior water (damaged water pipes, sinks, icemakers, faulty plumbing, flooding, etc.)

Warranty Disclaimers

THE PURCHASER AND PLAE, EXPRESSLY AGREE THAT THE SOLE REMEDY FOR BREACH OF THE WARRANTY SHALL BE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT AREA(S), OR REFUND OF THE COST OF THE PLAE PRODUCT. (THIS MAY INCLUDE LABOR, SUNDRIES AND TRIM ASSOCIATED WITH THE JOB, BUT SUCH DECISION IS AT PLAE'S SOLE AND ABSOLUTE DISCRETION).

PLAE MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND AND NO REPRESENTATIVE, EMPLOYEE, DISTRIBUTOR REPRESENTATIVE OR DEALER OF PLAE PRODUCTS HAS AUTHORITY TO MAKE OR IMPLY ANY SUCH WARRANTY, PROMISE OR AGREEMENT, WHICH IN ANY WAY VARIES FROM THE TERMS OF THIS WARRANTY. PLAE, ASSUMES NO RESPONSIBILITY FOR LOSS OF USE OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL LOSS, COSTS, EXPENSES OR DAMAGES INCURRED BY THE PURCHASER OR ANY OTHER PERSON.

SOME STATES DO NOT ALLOW FOR THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. THEREFORE, THE EXCLUSION OR LIMITATION CONTAINED HEREIN MAY NOT APPLY IN THE PURCHASER'S STATE. THE WARRANTIES OF PLAE, GIVE THE PURCHASER SPECIFIC LEGAL RIGHTS, AND THE PURCHASER MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.