

## Warranty | Aspire

Aspire Tiles are guaranteed to be free of manufacturing defects in material and workmanship for 15 years. If there are defects in material and workmanship, PLAE will replace the flooring and credit the customer the following amounts based on current prices at the time of replacement:

100 percent
60 percent
40 percent
30 percent
20 percent
10 percent
5 percent

The warranty does not cover dissatisfaction or problems or other damages to the materials due to or as a result of:

- 1. Improper installation and/or improper maintenance.
- 2. Fading due to sunlight (outdoor exposure, abrasions, and UV rays may cause normal change in the surface color and is not considered a defect under this warranty).
- 3. Shading (color variation) of individual pieces due to natural rubber variations.
- 4. Use of harsh and acidic chemicals, acidic foods and abrasive chemicals.
- 5. Wear of chairs or furniture without prope floor protectors.
- 6. Problems caused by moisture, hydrostatic pressure, or alkali in the sub-floor.
- 7. Water spotting, petroleum adhesives or floor sealants or abuse.
- 8. Color variation between samples and/or printed illustrations and actual products.
- 9. Damage to floor products from spike heels and high heels.
- 10. Wear or product degradation expected from the use or environment of installation.
- 11. Chewing, clawing or other animal destruction.
- 12. Exposure to chlorine, solvents, or other harmful chemicals.
- 13. Acts of negligence, misuse, or willful or accidental external influences including, but not limited to, vandalism or acts of war.

PLAE does not warranty the pre-existing subfloor, or issues arising from the failure of the pre-existing subfloor.