



Warranty | Attack

March 14, 2023

Attack is guaranteed to be free of manufacturing defects in material and workmanship for 8 years from the date of installation. This warranty is in lieu of any other warranty, whether expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

Warranty does not cover damage to materials due to improper installation, misuse, abnormal wear and tear or improper methods of upkeep. Attack is also guaranteed for a period of eight (8) years not to fade or fail (as distinguished from textural change) or decrease in pile height over 50 percent as a result of UV degradation. Pile fiber height (ASTM Test D5823) is established in the written specifications prior to installation. All turf is subject to normal wear and tear, which is not a manufacturing defect covered by this warranty. Warranty is in lieu of any other warranty, whether expressed or implied, including, but not limited to any implied warranty of merchantability or fitness for a particular purpose.

This warranty does not cover floor damage caused (in whole or in part) by fire, winds, floods, moisture, other unfavorable atmospheric conditions or chemical action. Nor does it apply to damage caused by ordinary wear, misuse, abuse, negligent or intentional misconduct, aging, faulty building construction, concrete slab separation, faulty or unsuitable subsurface or site preparation, settlement of the building walls or faulty or unprofessional installation. PLAE shall not be liable for incidental or consequential losses, damages or expenses directly or indirectly arising from the sale, handling, or use of the materials (goods) or from any other cause relating thereto.

PLAE does not warranty the pre-existing subfloor, or issues arising from the failure of the pre-existing subfloor.

All claims by the owner under this warranty must be made in writing to PLAE within thirty (30) days of the owner receiving notice of defect. PLAE's obligation under this limited warranty is restricted to the isolated value of the product involved. PLAE solely holds the option to replace either all of the product or only the affected part of the product. PLAE's replacement policy is to supply the end user or contractor with a new product based on original specifications at the time of manufacturing.

If PLAE finds a claim to be valid, PLAE will replace the flooring in question and issue a discount in costs based on the tiered chart below. Costs will reflect the current prices at the time of replacement.:

1 year	100 percent
2 years	75 percent
3-5 years	50 percent
6-8 years	25 percent

The warranty does not cover dissatisfaction, problems or other damages to the materials due to, or as a result of:

1. Improper installation and/or improper maintenance
2. Use of harsh, harmful or abrasive chemicals (e.g. chlorine, solvents, etc.), or acidic foods
3. Wear or tear by chairs or other furniture lacking proper floor protection
4. Shading (color variation) of individual pieces due to natural variations
5. Color variation between samples and/or printed illustrations and actual products
6. Wear or product degradation expected from use of product or environment of installation
7. Chewing, clawing, or any other animal destruction
8. Acts of negligence, misuse, or willful/accidental external influences, including but not limited to vandalism and acts of war

CUSTOMIZED TURF

For all turf customization, including waterjet and hand cutting - 1 year warranty



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Customized Turf

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