



## Warranty | Stryker

PLAE (the manufacturer) endeavors to use the highest quality materials and the latest manufacturing techniques in the production of the Stryker modular synthetic turf products. The manufacturer guarantees its synthetic turf product Stryker, against defects in workmanship and material of a premature wear of the yarn, during ordinary and normal use (average of 40h/week) of the product(s) within FIVE YEARS (5-Years) from the date of final installation. The manufacturer guarantees that the fastener system (hook & loop) strength (peel and shear) will not decrease by more than 50% after 200 cycles (installation-removal) or FIVE YEARS (5-Years). The manufacturer guarantees the hook lamination for 200 cycles or FIVE YEARS (5-Years). The manufacturer guarantees the loop lamination for 200 cycles or FIVE YEARS (5-Years). The manufacturer guarantees the turf lamination on the pad only if the 4 corners ratchets pins still connected. If one or more ratchet pin is missing, this will void automatically the lamination warranty on the panel.

The recommendation for proper maintenance and installation of the Synthetic Turf as outlined in our manufacturer's "Maintenance Manual" and "INSTALLATION MANUAL FOR ARTIFICIAL SURFACES" shall be considered in determining neglect of the Synthetic Turf and shall be considered an integral part of this warranty. Failure to properly maintain the Synthetic Turf as per the "Maintenance Manual" or failure to properly installation as per the "INSTALLATION MANUAL FOR ARTIFICIAL SURFACES" shall void this Warranty.

The term "Synthetic Turf", as used herein, is limited to the material itself. This guarantee shall not cover any defect, failure or damage in or to the Synthetic Turf, which is:

1. the result of abuse, misuse, negligence;
2. the result of weather or other circumstances caused by outdoor use;
3. inappropriate technique of panel manipulation;
4. areas subject to sever usage such as goal box, baseball base, pitching mount and base plate
5. installed, repaired, altered, or replaced in manners other than those outlined in manufacturer's installation guidelines/instructions;
6. damaged, directly or indirectly, including but not limited to, on account of, accident, vandalism, machinery, metal spiked shoes, animals, misuse, fire, flood, chemical reactions, acts of God, static or dynamic loads exciding 35Psi, improper or faulty subsurface preparation, failure of the subsurface after the installation including settling of the surface, and the use of dry cleaning fluids or improper cleaning methods;
7. exposition to light other than natural or approved light.

This warranty excludes wear and tear. PLAE does not warranty the pre-existing subfloor, or issues arising from the failure of the pre-existing subfloor.

This guarantee is expressly in lieu of all conditions and warranties expressed or implied in fact or by law or otherwise, including without limitation, any implied conditions or warranties as to merchantability or fitness for a particular purpose. No person or party is authorized to create any obligation or liability for the manufacturer, and only the guarantee expressed herein shall apply.

The manufacturers' obligations under this guarantee are restricted to the repair or, at its sole option, replacement of all, or the affected parts covered herein. The manufacturers' liability under this warranty is limited to the material value of the item to be repaired or replaced.

The remedy of repair or replacement set forth herein shall be the sole remedy and the manufacturer shall have no other obligations or liability in connection with any matter or thing, including without limitation, damages for personal injury or damages related to lost revenue, increased costs, downtime costs and all other indirect or consequential damages.

The manufacturer endeavors to handle all warranty claims promptly and professionally conditional on the customers' account being in good standing at time of claim.



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It is agreed that all claims by customer made under the foregoing guarantee shall be invalid and null and void unless made in writing within five (5) years from the date of final installation and within thirty (30) days of learning of the cause giving rise to its claim.